

The Family Assistance Center will continue to operate on a limited basis after October 11, 2001, and can be reached at 1-800-487-3450.

Individuals who need further assistance or information on Federal Employees Group Life Insurance (FEGLI), Federal Employees Health Benefits (FEHB), Civil Service Retirement System (CSRS), Federal Employees Retirement System (FERS), unpaid compensation (e.g., unpaid salary or lump-sum leave payments), or death gratuity payments should contact the Benefits and Entitlements Branch of the Civilian Personnel Management Service at (703) 696-6301, press #1

Individuals who need further assistance or information on Injury Compensation Claims or Unemployment Compensation should contact the Injury/Unemployment Compensation Division of the Civilian Personnel Management Service at (703) 696-1985.